

Working Knowledge^{CSP}

Concept | Strategy | Practice

a service disabled veteran owned small business



Working Knowledge^{CSP} delivers practical understanding and application of KM concepts, strategy, and implementing practices to help organizations solve business and operational challenges affecting organization performance and mission success.

Working Knowledge^{CSP} is an independent knowledge management consulting company providing trusted, context based advisory services, solutions, coaching and guidance to both industry and government clients in all dimensions of Knowledge Management.

Working Knowledge^{CSP} has, as part of its KM services and solutions portfolio, specialized practice and deep expertise in working directly with government leaders and their workforce in applying knowledge management concepts, strategies and implementing practices in federal acquisition organizations where necessary focus is required to solve complex program management, IT and organization performance challenges through an improved ability to leverage the critical and relevant knowledge they possess.

Solutions

- ✓ Create and Sustain Organization Relevant KM Frameworks
- ✓ Manage Risk of Workforce Turnover and Knowledge Loss
- ✓ Knowledge Based Succession Planning (Continuity)
- ✓ Operationalizing Process, Execution, and Learning
- ✓ Knowledge Enabled Organization Standup and Integration
- ✓ Knowledge Driven Quality
- ✓ Create High Performing Knowledge Enabled Organizations
- ✓ "Fit for Purpose" KM COTS Technology Integration
- ✓ Content Enrichment, Search Optimization, User Functionality

Services

- ✓ Knowledge Management (KM) Maturity Assessment
- ✓ Workforce Turnover/Knowledge Loss Impact Assessment
- ✓ Leadership and Team Transition Knowledge Transfer
- ✓ Knowledge Management "Side-by-Side" Coaching
- ✓ Knowledge Management Concepts and Skills Training
- ✓ Knowledge Enabled Process Analysis and Mapping
- ✓ Taxonomy Strategy and Development

CAGE Code: 5RMT9
DUNS: 832366327

NAICS Codes:

541611 611430 518112
519190 541512 541690

Certifications:

Certified Professional Contracts
Manager (CPCM)
DAWIA Level III Contracting
DAWIA Level III Program Mgt

Registered Subcontractor with Major
Prime Contractors

Experience:

Knowledge Management
Business Process Analysis and Mapping
Program Management
Strategic Planning
Organization Performance
COTS KM Technology Integration
Federal Acquisition and Procurement
Major Systems Acquisition

Clearance: TS/SCI

Contact:

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